

TIMS Database Computer Requirements - On-Premise	
IBM Compatible PC with the following:	
Windows 10 or higher (32 bit or 64 bit)	*5 GB free Hard Drive space
Intel Quad-Core or higher	*May require additional space to allow for database growth
Broadband Internet Connection	17" SVGA Monitor or higher
8 GB RAM	Keyboard & Mouse
Client System Requirements - Cloud Version	1
IBM Compatible PC with the following:	
Windows 10 or higher (32 bit or 64 bit)	5 GB free Hard Drive space
Intel Quad-Core or higher	4 GB RAM
Keyboard & Mouse	17" SVGA Monitor or higher
Broadband Internet Connection	

Local Area Network Requirements

- TCP/IP Ethernet 100 MBPS network
- Wi-Fi connections not recommended due to poor bandwidth quality & reliability
- Multi-location practices: A replicated copy of TIMS should be setup on one PC at each remote location using TIMS SQL replication services.
- TIMS Support does not offer any setup, support, or troubleshooting of Ethernet or Wi-Fi connections. Network performance is the responsibility of the customer.
- Note: TIMS does not support Terminal Services (Remote Desktop) or thin clients

Additional Features

- Microsoft SQL Server 2016 or higher (contact TIMS Support for details)
- QuickBooks 2019 or higher, Enterprise, Pro, or Premier. Intuit support for QB version 2019 ended 5/31/22.
- Noah 4.13 or higher with Noah Engine License. Requires a minimum of 5 GB free Hard Drive space.
- Scanners require TWAIN drivers.

HIPAA/HITECH Compliancy

In order to maintain compliancy for your organization we suggest that all devices (laptops, workstations, servers) that operate or house TIMS should utilize full-disk encryption (BitLocker/Sophos Safeguard). This will help ensure that any loss or theft of hardware will not result in a HIPAA/HITECH violation and minimize possible impacts if such loss or theft does occur.

