

# TIMS<sup>®</sup> ASSISTANT

## Welcome to your new TIMS OFFICE

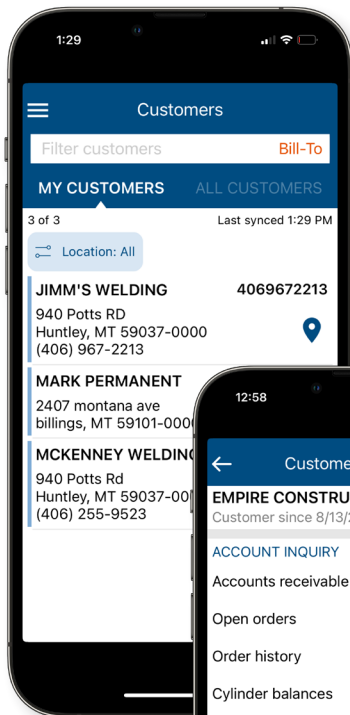
TIMS Assistant provides your sales staff immediate access to customer-specific information. Connected directly to TIMS, it provides real-time use of essential data needed in the field. Create new orders remotely and view contact information and notes for customer accounts or prospects, all with a simple 'tap' on your mobile phone or tablet.

*TIMS is now at your fingertips.*

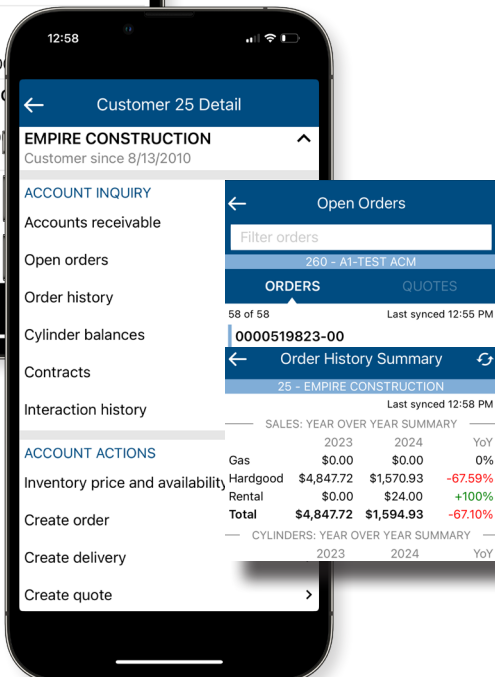
### The Essentials — Customer Inquiry and Inventory Availability



Customer inquiry lets you drill down to the essentials of your customer's information.

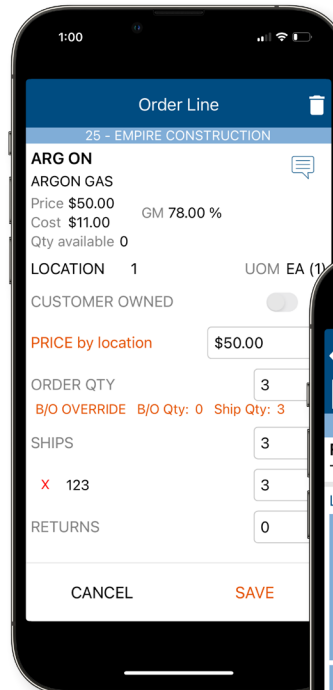


- | Open A/R Detail
- | Open Orders/Quotes
- | Order History
- | Cylinder Balances
- | Inventory Pricing & Availability
- | COD Status
- | Contracts

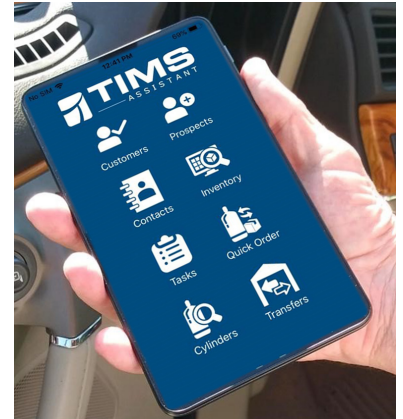
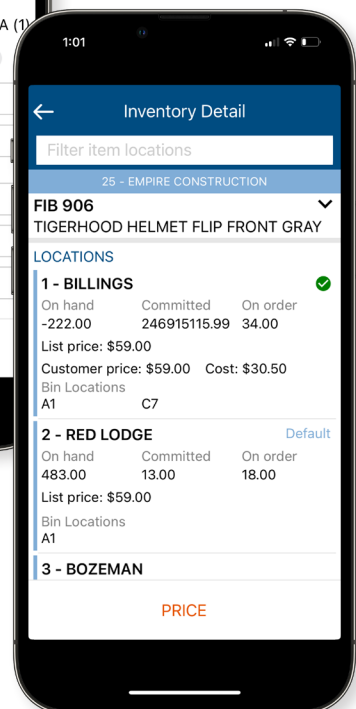


Check inventory availability with the easy search

tool in TIMS. Customer pricing is pulled automatically from your TIMS system, so you don't have to worry if you're quoting the right price to the customer.



- | Item Type
- | UOM Detail
- | Location Information
- | Quantity Available



## Create Orders — Convert Quotes into Orders



Place your customer's order on the spot. The order is then automatically processed for delivery.

- | P/O Entry
- | Order Hardgoods and/or Gases
- | Search Inventory or Order History
- | Order Item Pricing
- | Order Fees & Taxes
- | Order Totals

When you're on hold, so are your customers. Up your game with TIMS Assistant.

## Prospects — Take Your Customer Information with You



TIMS takes prospecting to a whole new level. Access prospects within TIMS Assistant, completely organized by company and contact name, including the last time they were contacted.

- | Multiple Contacts
- | Notes
- | Tasks
- | Record Interactions
- | TIMS Pipeline Manager Required

Everything you need to take your business wherever you go.

TIMS Assistant is designed to keep your sales team both connected and productive wherever they may be. Using a suite of standard TIMS APIs and the power of the cloud, various features of TIMS now run on smart devices such as Android® and iOS®. This means TIMS can be used in real time, out in the field, to check open orders, cylinder balances, inventory pricing, and availability. Create orders—both gases and hardgoods. Using the prospecting tool, keep records of contacts, use notes and tasks, and make deliveries.



- | TIMS Assistant is a mobile application using cellular services; no VPN is required.
- | TIMS APIs are cloud based and secure using Microsoft Azure®.
- | Registration and activation is simple. Once registered, the monthly subscription fee is initiated.
- | Available with TIMS Version 7 and above.
- | Operating Systems: iOS® & Android® current version, and minus 1 release.



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**SIMPLE | EFFECTIVE | MANAGEABLE | MOBILE**